LISA SHEN

Newton Gresham Library, Sam Houston State University
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PROFESSIONAL EXPERIENCE

Interim Director of Library Services   **Oct. 2016 - Present**
Newton Gresham Library, Sam Houston State University (SHSU), Huntsville, Texas
- o Provide leadership and vision for continued growth of the library, including assessment and development for new initiatives
- o Serve as an advocate of the library's teaching and service mission
- o Oversee the library's budgeting and financial operations
- o Develop working relationships and collaborative activities with the university community
- o Coordinate the preparation and implementing departmental goals and objectives.

Head of Research & Instructional Services   **June 2015 - Present**
Newton Gresham Library, SHSU, Huntsville, Texas
- o Oversee the daily operations and strategic planning of reference and instructional services
- o Collaborate with other library units to ensure efficient library operations
- o Develop and coordinate reference service and instruction schedules
- o Provide training and supervision to staff members

Business Librarian & Associate Professor   **Sep. 2015 - Present**
Business Librarian & Assistant Professor   **Sep. 2009 - 2015**
Newton Gresham Library, SHSU, Huntsville, Texas
- o Provide in-person and virtual reference and research consultations for the SHSU community
- o Teach up to 50 instruction sessions each semester for both undergraduate and graduate students on effective research strategies using business and general library resources
- o Create and maintain research guides (LibGuides) to support the College of Business Administration (COBA) curriculum, with over 29,000 views per year
- o Embed in online courses through Blackboard to provide customized video tutorials and guides
- o Develop and manage the business resource collection, including over 30 electronic databases
- o Negotiate with vendors for optimal resource pricing and access options
- o Actively participate campus engagement initiatives

EDUCATION

Master of Business Administration (MBA)   **2010 - 2013**
College of Business Administration, Sam Houston State University, Huntsville TX
- o Graduated with 4.0/4 GPA
- o Scored in the 96th percentile on the Graduate Management Administration Test (GMAT)

Master of Library and Information Studies (MLIS)   **2007 - Apr. 2009**
School of Information Studies, McGill University, Montreal, Canada
- o Graduated with 3.9 / 4 GPA and 2 academic awards
- o Specialized coursework in academic and business librarianship

Bachelor of Commerce, Co-op Program   **2001 - 2006**
School of Business, University of Alberta, Edmonton, Canada
- o Graduated with Distinction

SCHOLARLY CONTRIBUTIONS

Peer-Reviewed Original Research Articles

Martinez, M., Cassidy, E., Mueller, K., Shen, L., Thompson, M., Valdes, Z. (2016). Collecting sex materials for libraries. *Behavioral and Social Sciences Librarian, 35*(4), 151-170. Doi:10.1080/01639269.2017.1283181

Cassidy, E., Colmenares, A., Jones, G., Manolovitz, T., Shen, L., & Vieira, S. (2014). Higher education and emerging technologies: Shifting trends in student usage. *Journal of Academic Librarianship, 40*(2), 134-133. doi:10.1016/j.acalib.2014.02.003

Cassidy, E., Jones, G., McMain, L., Shen, L. & Vieira. (2014). Student searching with EBSCO Discovery Service: A usability study. *Journal of Electronic Resources Librarianship, 26*(1), 17-35. doi:10.1080/1941126X.2014.877331

Cassidy, E., Martinez, M., & Shen, L. (2012). Not in love, or not in the know? Graduate student and faculty use (and non-use) of e-books. *Journal of Academic Librarianship, 38*(6), 326-332. doi:10.1016/j.acalib.2012.08.005

Shen, L., Cassidy, E., Elmore, E., Griffin, G., Manolovitz, T., Martinez, M., & Turney, L. (2011). Head first into the patron-driven acquisition pool: A comparison of librarian selections versus patron purchases. *Journal of Electronic Resources Librarianship, 23*(3), 203-218. doi:10.1080/1941126X.2011.601224

Cassidy, E., Britsch, J., Griffin, G., Manolovitz, T., Shen, L., & Turney, L. (2011). Higher education and emerging technologies: Usage, preferences, and lessons for library services. *Reference and User Services Quarterly, 50*(4), 380-391.

Other Peer-Reviewed Publications

Shen, L. (2016). Both online and in-person library orientations have positive effects on graduate students' information literacy skills. *Evidence Based Library and Information Studies, 11*(2), 189-191. https://journals.library.ualberta.ca/eblip/index.php/EBLIP/article/view/27449/20471

Shen, L. (2015). The majority of high-impact science journals would accept manuscripts derived from open access electronic thesis and dissertations. *Evidence Based Library and Information Studies, 10*(3), 111-113. Retrieved from http://ejournals.library.ualberta.ca/index.php/EBLIP/article/view/24790

Shen, L. (2014). Reference desk employees need both research knowledge and technical skills for successful reference transactions. *Evidence Based Library and Information Studies, 9*(4), 55-57. Retrieved from http://ejournals.library.ualberta.ca/index.php/EBLIP/article/view/23026

Shen, L. (2014). Information literacy (IL) intervention workshops has positive, but limited, effects on undergraduate students' IL skills. *Evidence Based Library and Information Studies, 9*(2), 28-30. Retrieved from http://ejournals.library.ualberta.ca/index.php/EBLIP/article/view/21584

SCHOLARLY CONTRIBUTIONS – CONT.

Other Peer-Reviewed Publications – cont.

Shen, L. (2013). There is no association between subject liaisons' perception of their work and faculty satisfaction with their liaisons. *Evidence Based Library and Information Studies, 8*(4), 142-44. Retrieved from http://ejournals.library.ualberta.ca/index.php/EBLIP/article/view/ 20487

Shen, L. (2012). Graduate students report strong acceptance and loyal usage of Google Scholar. *Evidence Based Library and Information Studies, 7*(4), 96-98. Retrieved from http:// ejournals.library.ualberta.ca/index.php/EBLIP/article/view/17773

Shen, L. (2012). Perception and information behavior of institutional repository end-users provides valuable insights for future development. *Evidence Based Library and Information Studies, 7*(2), 81-83. Retrieved from http://ejournals.library.ualberta.ca/index.php/EBLIP/article/ view/11715

Shen, L. (2011). There are discipline-based differences in authors' perception towards open access publishing. *Evidence Based Library and Information Studies, 6*(3), 71-73*.* Retrieved from http://ejournals.library.ualberta.ca/index.php/EBLIP/issue/view/718

McMain, L., Cassidy, E., Strickland, S., Shen, L, & Britsch, J. (2010). Newton Gresham Library information literacy tutorial. ARL/ACRL Instruction Section, Peer-Reviewed Instructional Materials Online (PRIMO) Project. Retrieved from http://primodb.org/

Shen, L. (2010, July). Chart Screen Premier (SRC). *Charleston Advisor, 12*(1), 38-40*.*

Additional Publications and Conference Presentations

Shen, L. (2017, August 17). *Teaching information literacy.* Invited panel discussion at the 2017 Professional and Academic Center for Excellence (PACE) Teaching and Learning Conference, Huntsville, TX.

Bolefski, A., & Shen, L. (2014, May) *Strategies for one-shot and online instruction*. Roundtable presentation at the 2014 Special Library Association Annual Conference, Business and Finance Division session. Retrieved from http://bf.sla.org/sections/cubl/ conference-activities/2014-cubl-conference-activities/

Shen, L., & Cassidy, E. (2014, March). *How helpful is web-scale discovery? A usability study with undergraduate students.* Paper presented at the 2014 Electronic Resources and Libraries Conference, Austin, TX.

Shen, L. (2013, April). *PDA (Patron Driven Acquisitions): Providing its worth?* Invited panel presentation at the 2013 Teas Library Association Annual Conference, Fort Worth, TX.

Shen, L. (2012, October). *LibGuides: Research guides made easy.* Training session presented at the 2012 Special Library Association Texas Chapter Annual Meeting, Dallas, TX.

Shen, L. (2012, July). *Sneaking it in: Promote library resources & services through institutional committees.* Poster presented at the 2012 Special Library Association Annual Conference, Business and Finance Division Poster Session, Chicago, IL. Retrieved from http://bf.sla.org/wp-content/uploads/2012_shen.pdf

SCHOLARLY CONTRIBUTIONS – CONT.

Additional Publications and Conference Presentations – cont.

Shen, L. (2011). Informatics. In C. LaGuardia (Ed.), *Magazines for libraries* (19th ed.) (pp. 489-491). New York: Bowker.

Shen, L. (2011, August). *Taking the PDA plunge: A comparison of patrons vs. librarian selections.* Poster presented at the 2011 Special Libraries Association Annual Conference, Business and Finance Division Poster Session, Philadelphia, PA. Retrieved from http://bf.sla.org/wp-content/uploads/2011_shen.pdf

Shen, L., Manolovitz, T., Cassidy, E., & Griffin, G. (2011, March). *Head first into the PDA pool: A comparison of librarian selections vs. patron purchases.* Paper presented at the 2011 Electronic Resources and Libraries Conference, Austin, TX.

Shen, L. & Britsch, J. (2010, July). *What are they using? Business faculty's perception of library resources for professional research and student use.* Poster presented at the 2010 Special Libraries Association Annual Conference, Business and Finance Division Poster Session, New Orleans, LA. Retrieved from http://bf.sla.org/wp-content/uploads/2010_shen.pdf

Shen, L. (2009, May*). Cyberthèque - love it or hate it? Student's perceptions of McGill Libraries' information commons*. Poster presented at the 7th Annual Concordia Libraries Poster Forum, Montreal, QC, Canada. Retrieved from http://library.concordia.ca/about/staff/forum/files/shen_presentation09.pdf

Other Scholarly Contributions

o	Peer-Reviewer, *Evidence Based Library and Information Practice*	2015 - Present
o	Peer-Reviewer, *The International Information and Library Review*	2013 - 2016
o	Reviewer, *Resources for College Libraries (RCL),* Business Administration section	2013
o	Editorial Team, *Evidence Based Library and Information Practice* journal	2010 - 2015

RELEVANT SERVICE & COMMITTEE WORK

President, Special Library Association (SLA) Texas Chapter　　　　　　**2017 - 2018**
President-Elect, SLA Texas Chapter　　　　　　　　　　　　　　　　　**2016 - 2017**
- *o* Lead the Executive and Advisory Boards in the planning and facilitation of the chapter activities
- *o* Provide overall supervision of all chapter affairs
- *o* Represent the chapter at the annual general association meeting
- *o* Coordinate and hold annual chapter meeting for the chapter membership

Chair, Faculty Senate, Sam Houston State University (SHSU)　　　　　**2015 - 2016**
Chair-Elect, Faculty Senate, SHSU　　　　　　　　　　　　　　　　　**2014 - 2015**
- *o* Meet biweekly with the Provost to advocate of matters of general welfare for the faculty and the university community
- *o* Served as faculty representation on pertinent issues concerning concealed carry on campus, internal and external equity of academic compensation, and faculty evaluation system.
- *o* Represented fellow faculty on the SHSU Academic Affairs Council and at the meetings of the Texas Council of Faculty Senate (TCFS) and the Texas State University System (TSUS) Faculty Senate
- *o* Kept written accounts of Senate meetings and meetings of the TCFS and TSUS as chair-elect

RELEVANT SERVICE & COMMITTEE WORK - CONT.

Secretary, Special Library Association (SLA) Texas Chapter   2014 - 2016
- *o* Served on the Executive Board as an elected officer
- *o* Recorded board meeting minutes and serve as parliamentarian
- *o* Participated in the planning and hosting of the 2014 annual chapter meeting, and membership recruitment events

Chair, Committee on Committees, Faculty Senate, SHSU   2013 - 2014
- *o* Oversaw the annual faculty campus perception survey and presented survey findings
- *o* Conducted elections for Faculty Senate and the Faculty Development Leave Committee
- *o* Nominated faculty representation on over 30 university committees to the President

President, MBA Student Association, SHSU   2013
- *o* Re-established the then-defunct group as a SHSU-recognized student association
- *o* Developed association constitution and bylaws
- *o* Organized officer elections and planned events including Career Center presentation and networking hours

OTHER RELEVANT PROFESSIONAL EXPERIENCE

Graduate Management Admission Test (GMAT) Teacher   2007 - 2009
Kaplan Test Prep and Admissions Inc., Edmonton & Montreal, Canada
- *o* Engaged classes of up to 25 students in active learning through discussions and demonstrations of critical thinking and problem solving methods
- *o* Received 100% positive student feedback evaluation

Donor Researcher   2007 - 2008
Donor Research Department, McGill University, Montreal, Canada
- *o* Assessed gifting potentials of major prospect and formulated recommendation reports
- *o* Used various business databases and free web resources in developing prospect briefings

AWARDS AND HONORS

- *o* Outstanding Bridge Program Committee Member, Office of Graduate Studies, SHSU, 2016
- *o* Beta Gamma Sigma International Honor Society for Business Students and Scholars, since 2013
- *o* American College and Research Library (ACRL) Immersion Program Scholarship, 2012
- *o* 7 SHSU President's Employee Scholarships, 2010-2013
- *o* Anne M. Galler Book Prize, Special Libraries Association Eastern Canada Chapter, 2009
- *o* Dr. Herbert Stanley Birkett Award, McGill University, 2009
- *o* Golden Key International Honour Society, since 2013
- *o* 6 academic scholarships from the University of Alberta, 2001-2005

SELECTED PROFESSIONAL DEVELOPMENT

- *o* Special Libraries Association Annual Conferences, 2010 - 2017
- *o* Texas Accelerated Library Leaders (TALL) Texan Leadership Institute, Austin, TX, 2014
- *o* ACRL Immersion Program: Instruction Track, Burlington VA, 2012

REFERENCES - AVAILABLE UPON REQUEST